

# Service Report



## Report Header Information

|                      |   |                                  |                             |                     |                  |
|----------------------|---|----------------------------------|-----------------------------|---------------------|------------------|
| <b>Work Order</b>    | 110040220   | <b>Dealer Code</b>               | J261                        | <b>Manufacturer</b> | Caterpillar Inc. |
| <b>Employee ID</b>   | 9954  | <b>Service Date</b>              | 7/4/2017                    | <b>Model</b>        | 3516             |
| <b>Customer</b>      | TURBO SERVICES  | <b>Customer Equipment Number</b> |                             | <b>Customer PO</b>  |                  |
| <b>Serial Number</b> | SSP00135  |                                  |                             |                     |                  |
| <b>SMU</b>           | 1 Hours   | <b>Equipment Location</b>        | PORT KLANG FREE ZONE (PKFZ) |                     |                  |
| <b>IN Date</b>       |   | <b>Promise Date</b>              |                             | <b>OUT Date</b>     |                  |
| <b>Instructions</b>  | TO CARRY OUT GENSET VISUAL INSPECTION & DOWNLOAD ECM HISTORY DATA |                                  |                             |                     |                  |

## Repair Background

|                                |  |
|--------------------------------|--|
| <b>Segment No:</b>             | 01:  |
| <b>Customer Complaint</b>      | Request Tractors Malaysia to verify Gensets new/unused.  |
| <b>Cause of Failure</b>        | None.  |
| <b>Resultant Damage</b>        | None.  |
| <b>Repair Process Comments</b> | <p>SCOPE OF WORKS:</p> <p>1) TO CARRY OUT TA1 VISUAL INSPECTION TO ASSESS ENGINE CONDITION</p> <p>2) CONFIRM ENGINE SERIAL NUMBER &amp; SMU</p> <p>3) HOOK UP TO ET LAPTOP AND DOWNLOAD STATUS REPORT</p> <p>4) TO OPEN UP ENGINE SIDE COVER AND INSPECT INTERNAL COMPONENTS</p> <p>.</p> <p>ENGINE WILL NOT BE START UP AND ANY DEFECTS OR FAULTS UPON STARTING UP WILL NOT BE CONFIRMED DURING THIS EXERCISE</p> |

|                    |                      |
|--------------------|----------------------|
| Customer Signature | Technician Signature |
|--------------------|----------------------|

## File Attachments

| Name         | Size    | Modified          | Title                | Description |
|--------------|---------|-------------------|----------------------|-------------|
| SAM_3516.JPG | 2191666 | 7/4/2017 12:25 PM | ENGINE S/N PLATE     |             |
| SAM_3522.JPG | 2218501 | 7/4/2017 12:28 PM | GENERATOR S/N PLATE  |             |
| SAM_3517.JPG | 2191820 | 7/4/2017 12:26 PM | ENGINE STORED INDOOR |             |
| SAM_3518.JPG | 2191050 | 7/4/2017 12:26 PM |                      |             |
| SAM_3519.JPG | 2191284 | 7/4/2017 12:27 PM |                      |             |
| SAM_3523.JPG | 2152629 | 7/4/2017 12:28 PM |                      |             |
| SAM_3530.JPG | 2239037 | 7/4/2017 2:07 PM  |                      |             |
| SAM_3531.JPG | 2181314 | 7/4/2017 2:08 PM  |                      |             |
| SAM_3532.JPG | 2216991 | 7/4/2017 2:09 PM  |                      |             |
| SAM_3533.JPG | 2194847 | 7/4/2017 2:09 PM  |                      |             |
| SAM_3537.JPG | 2123005 | 7/4/2017 2:10 PM  |                      |             |
| SAM_3538.JPG | 2249299 | 7/4/2017 2:10 PM  |                      |             |
| SAM_3663.JPG | 2249419 | 7/4/2017 3:31 PM  | FROM SIDE COVER      |             |
| SAM_3664.JPG | 2203468 | 7/4/2017 3:31 PM  | FROM SIDE COVER      |             |

Title: ENGINE S/N PLATE

7/4/2017 12:25 PM

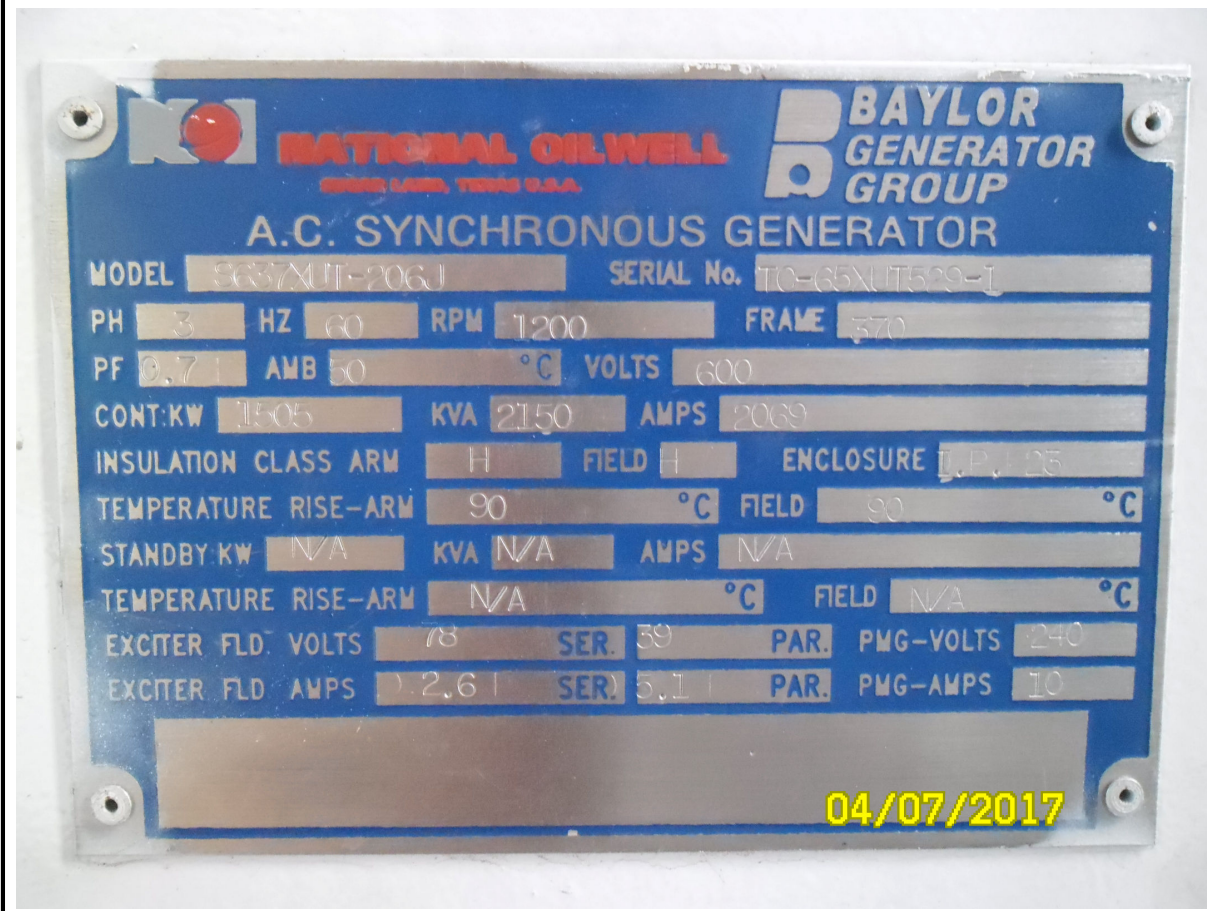
Description:



Title: GENERATOR S/N PLATE

7/4/2017 12:28 PM

Description:



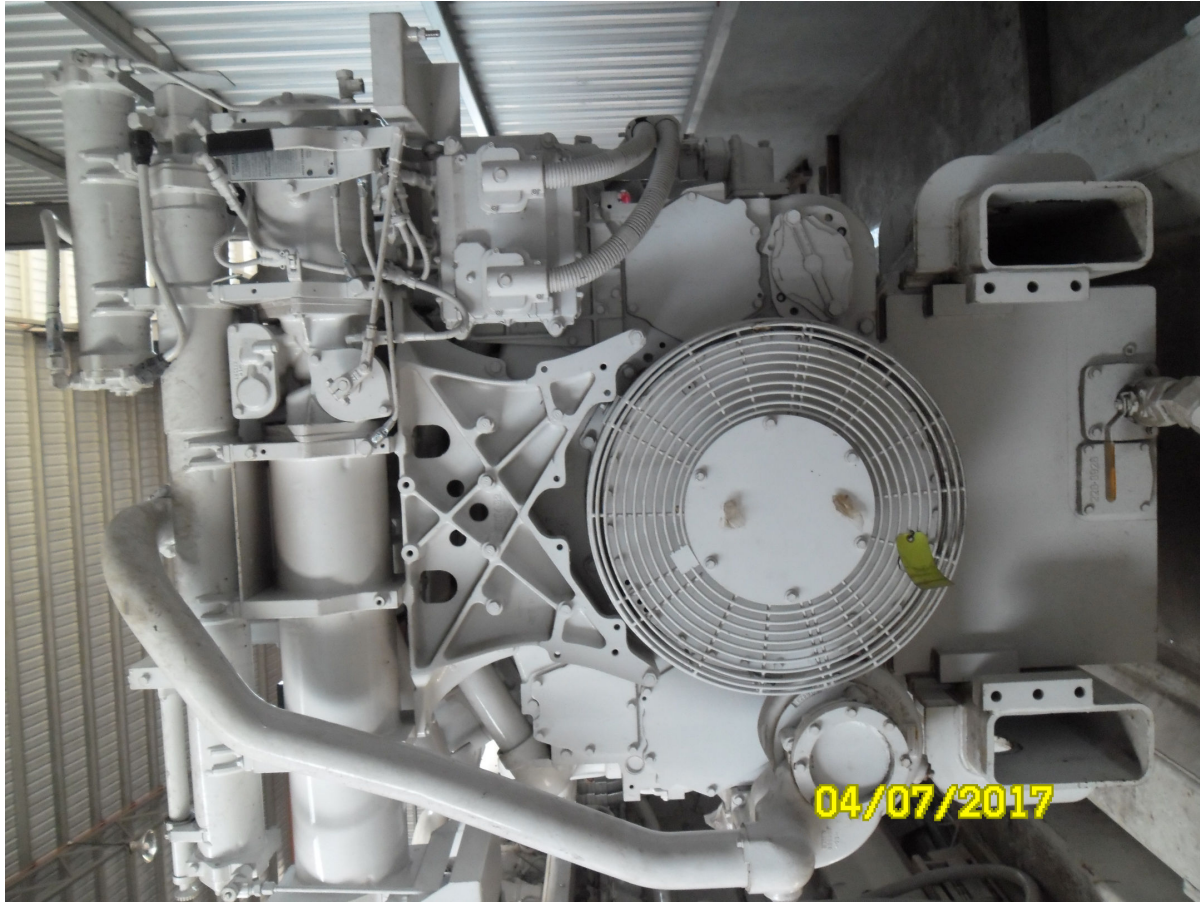
Title: ENGINE STORED INDOOR

7/4/2017 12:26 PM

Description:



Title:  
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Title:  
7/4/2017 12:27 PM  
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Title:  
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Title:  
7/4/2017 2:10 PM  
Description:



Title: FROM SIDE COVER

7/4/2017 3:31 PM

Description:



Title: FROM SIDE COVER

7/4/2017 3:31 PM

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